Agenda Item 12



ADULTS AND COMMUNITIES OVERVIEW AND SCRUTINY COMMITTEE: <u>10 JUNE 2014</u>

STRATEGIC REVIEW OF PREVENTATIVE SERVICES IN LEICESTERSHIRE

REPORT OF THE DIRECTORS OF ADULTS AND COMMUNITIES, CHILDREN AND FAMILY SERVICES AND PUBLIC HEALTH

Purpose of Report

- 1 The purpose of this report is to update the Committee on the recent strategic review of the Adults and Communities' preventative services and to invite the Committee to make comments as part of the consultation process on the proposed secondary prevention offer and commissioning options.
- 2 The report also details how the commissioning options will ensure delivery against the savings target for prevention, set in the Medium Term Financial Strategy (MTFS), 2014-2018.

Policy Framework and Previous Decisions

- 3 The Government's White Paper Our Health, Our Care, Our Say (2006), sets out a framework for adult social care in the future and expects local authorities to work strategically with partners to promote independence and provide opportunities for greater choice and control for service users.
- In May 2013 the Care Bill was introduced to Parliament and published. It not only proposes reforms about how the law works in respect of health and social care, but also prioritises people's wellbeing, needs and goals so that individuals will no longer feel like they are battling against the system to get care and support. The Bill highlights the importance of preventing and reducing needs and putting people in control of their care and support. For the first time the Care Bill will put carers on a par with those for whom they care. Local authorities will be expected to ensure that local populations receive services and support that prevent their care needs from becoming more serious and that individuals can get the information that they need in order to make good and appropriate decisions about care and support.
- 5 The Leicestershire Health and Wellbeing Strategy, 2013-2016 has been developed by the Health and Wellbeing Board and sets out the overarching plan to improve the health and wellbeing of children and adults in the County and to reduce health inequalities with a focus on the local population. The strategy sets out a number of priorities across the life course and cross cutting themes in support of these objectives, and many of these have a clear focus on early intervention and prevention.

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- 6 An extension to the contracts for voluntary sector and housing related support services up to a maximum of 30 September 2015 was approved by the Cabinet in June 2013 in order to allow sufficient time for the prevention review and ensure alignment of services to an overarching, unified secondary prevention offer.
- 7 In relation to the older persons housing related support services:
 - On 14 September 2012, a report was presented to update the Cabinet on work to re-commission housing related support services for older people, including community alarm services, and to seek approval (granted) to consult on a proposed service model.
 - On 12 June 2013, a report was presented to advise the Cabinet on the outcome of the consultation on proposed changes to assistive technology for people aged 18+, mobile response services and housing related support for older people and to seek approval (granted) on how these services are provided and commissioned in the future.
- 8 The following decisions about the Department's preventative adult mental health services and carers' services should also be noted, as they are seen as part of the wider departmental prevention offer but have been reviewed outside of the remit of the prevention review.
- 9 On 9 July 2013, a paper was received by the Cabinet updating it on the review of preventative adult mental health services (including social drop-ins, befriending, and dementia services). The paper also sought approval (granted) to undertake a formal consultation exercise in respect of the proposed commissioning options for the social drop-in and befriending services and to undertake further engagement around the proposed service redesign of the Voluntary Services Officers (VSO) service.
- 10 On 20 November 2013, a paper was received by the Cabinet detailing responses to public consultation around proposed commissioning options for the social drop-in and befriending services. It also sought approval (granted) to proceed with the preferred commissioning option for the social drop-in and befriending services and the proposed service redesign of the VSO service. New contracts for the services will be in place by 1 October 2014.
- 11 On 4 February 2014, the Cabinet was presented with information on the County Council's proposed 2014/15 to 2017/18 MTFS for approval (granted).
- 12 On the 1 April 2014, the Cabinet noted the initial findings from the strategic review of the Adults and Communities' preventative services and gave approval to commence consultation on the proposed secondary prevention offer and commissioning options, prior to reporting the consultation outcomes and final commissioning options to the Cabinet in autumn 2014. At the same time the Cabinet authorised the extension of the current contractual arrangements for older person's housing related support, contained in Appendices A, B and C to this report, up to a maximum of 30 September 2015 in order to align these services with the prevention review.
- 13 As the 1 April 2014 Cabinet report was a joint report between the Adults and Communities, Children and Family Services and Public Health departments, this

Scrutiny report will also be presented to the following scrutiny committees for information:

- Children's and Families Overview and Scrutiny Committee (9 June 2014);
- Health Overview and Scrutiny Committee (11 June 2014).
- 14 On the 1 April 2014, the Cabinet were presented with a separate report on the Strategic Review of Carers Support Services in Leicestershire detailing proposed future commissioning options and approved a formal consultation process.

Context to the Council's overall approach

- 15 There is a clear recognition of the benefits of developing a more joined up approach to the commissioning of prevention and early intervention services across the Council. This will improve outcomes for individuals, promote better relationships between key stakeholders, and enhance value for money. Given the requirement to achieve significant budget savings, it is vital that these benefits are realised if the Council is to continue to deliver an effective prevention offer.
- 16 A range of work is already underway to develop this more co-ordinated approach. A Prevention Advisory Board has been established with representatives from across different Council departments. This Board has identified a number of areas where different departments are commissioning similar or overlapping services. This has provided an opportunity to co-ordinate commissioning and de-commissioning plans in these areas. This work is at an early stage, but the consultation outlined in this report (which commenced in April 2014) will provide further opportunities to develop the approach. The proposals that will be reported back to Cabinet in the autumn will outline in more detail how the benefits of these opportunities can be realised.
- 17 Prevention is an approach which is cross-cutting and broad in scope. As explained in more detail from paragraph 46, this report focusses on secondary prevention in the context of a broader prevention offer also spanning Children and Young People's Services (CYPS) and Public Health.

Background to the Adults and Communities Review

- 18 The Strategic Planning and Commissioning Team has led on a review of the Department's prevention services, with assistance from the Department's Market Development and Compliance Teams (henceforth known as 'the review team'). The services included within the review were defined as 'early intervention and prevention services' in a report to Cabinet in June 2013 and a full list can be found in Appendices A and B. An extension to the contracts for these services up to a maximum of 30 September 2015 was approved in order to allow sufficient time for the prevention review and ensure alignment of services to an overarching 'prevention offer'.
- 19 As part of the review process, the review team developed a revised secondary prevention and early intervention offer which reflects a longer term strategic vision, offering an opportunity to align investment and service provision to need and to move to an outcome based framework.

20 This prevention offer is based upon secondary prevention. The definition of secondary prevention underpinning the review is that put forward by Public Health in 2012:

'Identifying people at risk and halting or slowing down any deterioration. Interventions are aimed at identifying people at risk of specific health conditions or events (such as strokes or falls) or those that have existing low level social care needs'.

- 21 It is recognised, however, that in order for the secondary prevention offer to be effective it is important to consider its development as part of a whole pathway approach, including primary and tertiary prevention.
- 22 It is also recognised that the secondary prevention offer needs to take into account the contributions from many other key partners who share the goal of reducing or delaying the need for health and social care support.
- 23 The wider context of the review includes:
 - Significant financial and demographic challenges faced by the Department including a considerable reduction in the available budget for prevention services, as set by the MTFS;
 - The Council's wider Transformation programme;
 - The need to reduce pressure on social care and health services by identifying effective ways of supporting people to stay fit and healthy;
 - Work on the prevention review has progressed as part of an overarching and integrated approach to the commissioning of preventative services across all of the Council's departments and partners, as reflected in current proposals for the Better Care Fund's (BCF) unified prevention offer (March 2014);
 - Taking into account two related strategic reviews which have been undertaken between 2012-14. These are the Preventative Adult Mental Health Review and the Carers Services Review. Both of these reviews cover services which were included in the list of voluntary sector and housing related support services specified in the paper approved by the Cabinet in June 2013 (see above). The Cabinet has already approved the commissioning options for the Preventative Adults Mental Health Review (November 2013) and a separate paper entitled 'Strategic Review of Carer Support Services in Leicestershire' (to be considered elsewhere on the agenda for this meeting) was presented to the Cabinet on 1 April 2014 where it approved a consultation on the proposed commissioning options for future carer support services in Leicestershire.
- 24 The review process has been supported by a Prevention Advisory Board involving representatives from the Adults and Communities Department, Children and Young People's Service, Chief Executives Department, Public Health, Housing (Borough/District Council representation), and Healthwatch Leicestershire.

Scope of Review

25 At the point of commencement, the review encompassed those services defined as 'early intervention and prevention services' in a report to the Cabinet in June 2013 (see Appendices A and B).

- 26 In June 2013, the Cabinet agreed the commissioning of a countywide assistive technology service and low level housing related support service for older people. While plans for a countywide assistive technology service are progressing, a subsequent tender process was unable to deliver sufficient bids to move forward with the housing related support service.
- 27 This has provided an opportunity to consider housing related support for older people within the wider context of the strategic review of preventative services. This will align housing related support for older people with the approach to other housing related support services, which are already part of the strategic review.
- 28 In order to consolidate older people's housing related support within the overarching prevention offer, it is proposed that contracts for a number of existing services are extended up to 30 September 2015. This would bring these contracts into line with other contracted services already included in the strategic review and ensure that service users continue to receive a service, pending work to establish and recommission a revised prevention offer. A list of services for which contract extensions are proposed is attached at Appendix C.
- 29 It has also been clarified that the savings targets in the MTFS for prevention have been set against all housing related support and voluntary sector budgets.
- 30 It should be noted that the above detailed changes to the scope of the prevention review have two important implications:
 - The savings targets, as set at the commencement of the review, now include savings across the whole of housing related support and the voluntary sector;
 - The targets include several services which have not been part of the prevention review process. Accordingly, further work will be required to review and make additional savings against these contracts.
- 31 In light of the significant savings required. It will be necessary to cease all contracts detailed in Appendix A, B and C between March 2015 and September 2015 (dependent on complexities relating to transition), in order to re-shape the Department's prevention offer and deliver the savings requirement.

The Strategic Review Process

- 32 Initial work focussed on the development of an overall prevention model for the Department, against which to review current service provision and to plan future commissioning options. The work had several key phases:
 - Identification of current and future demand for services;
 - Desk-based research to identify examples of preventative interventions that have been evaluated to be successful (internationally, nationally and locally);
 - Establishing a 'Citizens Reference Group' to undertake detailed analysis of social care need and potential interventions from an individual perspective.

- 33 This work broadly confirmed the findings of the Wanless Review (2005)¹, which identified four main causes contributing towards a persons need for social care support:
 - Health, mobility and rehabilitation problems;
 - Social reasons loneliness, fear or crime, abuse etc;
 - Lack or breakdown of informal care/carer stress;
 - Poor or inappropriate housing/environment.
- 34 Taking into account this information and learning, an early draft model for the Department's prevention offer was developed which identified the need to support people to contribute to their community and in turn strengthen the capacity of communities to include and support vulnerable people. Maximising people's own assets, support and community resources is an essential part of the model. This is in line with the development of the Local Area Coordinator role as part of the BCF unified prevention offer.
- 35 Current services were reviewed against this model using an established review process. Information about services was gathered, including contract monitoring data, feedback from previous consultation exercises, and client records (where held or accessible by the Department). Further information was requested from current providers (through a standardised questionnaire) and all providers were given the opportunity to submit further information in a written submission or through a 1:1 interview.
- 36 In addition, a series of three provider workshops were conducted during January and February to give the review team insight into current service provision and to further inform the team of risks associated with decommissioning. Further engagement was also undertaken with key stakeholders in addition to the formal Prevention Advisory Board meetings.
- 37 The review also recognised that some services aligned to the prevention review would not comfortably align to departmental priorities. Therefore throughout the review process, risk of decommissioning services was a key consideration.
- 38 The review has also ensured that the proposed model reflects findings from the Carers and Adults Mental Health reviews to ensure a consistent approach.

Financial Analysis

- 39 The budget for the Department's prevention services has been established as £9.4m (including all housing related support and voluntary sector contracts).
- 40 Financial targets for the prevention review have been set by the MTFS. These are as follows:

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¹ Wanless Review Team (2005) *Social Care Needs and Outcomes*, Wanless Review Team

Sum of budget for Prevention Services	£9,400,000
Savings to be made 2014/15	£1,000,000
Savings to be made 2015/16	£500,000
Savings to be made 2016/17	£2,000,000
Total budget for Prevention Services post 2016/17	£5,900,000

41 This means that by 2017/18, the budget for the Department's prevention services must not exceed £5.9m. This represents a budget reduction of 41% on the current budget over the next three years. This significant reduction in spending on prevention services represents a considerable challenge for the development of an overall secondary prevention offer and future commissioning options, although brings with it an opportunity to ensure the Departments contribution to the secondary prevention agenda complements the developing BCF unified prevention offer.

Commissioning options

- 42 The review has progressed to the point where commissioning options for the Department's future prevention offer have been developed. It should also be noted that the outcomes of the carers review and the new preventative adults mental health service model will also form part of the Department's prevention offer.
- 43 The commissioning options described below have been developed with the concept of Local Area Coordination (LAC) borne in mind. By September 2014, early implementation of the LAC will be developed and will further inform the countywide rollout of the LAC model (to be in place by 2016). The commissioning options presented below are intended to enhance and be enhanced by the existence of the LAC model when it is rolled out across Leicestershire. However, the options have also been designed to be sustainable should the LAC model not be pursued Countywide.
- 44 The review outcomes discussed below cover five main areas:
 - The overarching Departmental prevention offer;
 - Commissioning options for secondary prevention;
 - Commissioning options for services/client groups straddling secondary and tertiary prevention;
 - Realignment of funding for people eligible for social care support;
 - Overview of all spend against housing related support and the voluntary sector and detail of further work required.
- 45 The areas covered by the commissioning options/outcomes and future potential investment across housing related support and voluntary sector are set out in Table 1 of this report.

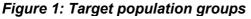
Overarching Departmental Secondary Prevention Offer

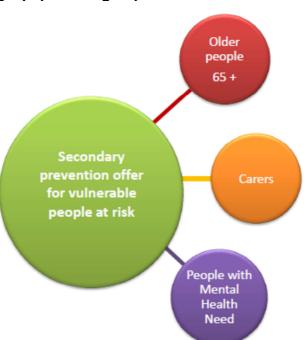
46 The specific commissioning options for secondary prevention set out below form part of an overarching departmental prevention offer, which will over the coming years, form the Department's contribution to the developing unified prevention offer through the BCF.

- 47 This offer is focussed on secondary prevention. Secondary prevention is concerned with identifying those most at risk of needing social care support in the future for example: a new diagnosis of dementia; those at risk of isolation; low-level mental health problems; and, services for carers. This is distinct from primary prevention (which represents universal services for the whole population and includes families, communities, green spaces, libraries and information and advice) and tertiary prevention (which is concerned with support post-event for example, after a major health event and include interventions such as reablement [HART, Assistive Technology and adaptations]).
- 48 Research and analysis of local population data in addition to consideration of opportunities to identify, intervene and have an impact has revealed three priority populations for the secondary prevention offer: older people (aged 65 and over); carers; and, people with a mental health need (see Figure 1).

Table 1: Future proposed spend against housing related support and voluntary sector budgets (NB the figures shown below reflect the MTFS)

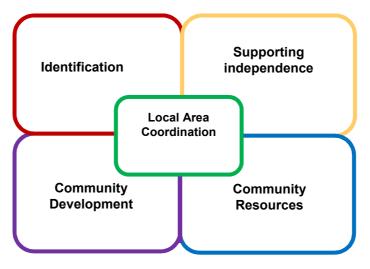
Le	evel of Prevention	Intervention	Target population	-	ommitted ding (A&C)		Related Djects in the etter Care Fund	Proposed re- investment
Р	rimary / Secondary	Advice and information	Available to all	£	200,000			
	Identification	This includes our First Contact scheme and a GP carers health and wellbeing service	All			£	334,000	Blind register (statutory) £17,000
lary	Supporting Independence	This includes specialist advice, information and 1-1 support	Carers, Autism and Dementia	£	460,000	£	470,000	Older People: £500,000
Secondary	Maximising & Enhancing Community Resources	Social groups (peer support, info and advice, addressing isolation).	Mental Health, Carers and Dementia	£	370,000			Older People: £50,000, Specialist: £50,000
	Community Development	Time banking and Innovation fund - investment in community solutions to prevent or reduce need (other funding sources also identified)	All at risk groups					Timebanking: £35,000
	Underpir	nned by development of Local Area Co	o-ordination			£	600,000	
Se	econdary / Tertiary	Homelessness and domestic violence support, advocacy and support to improve home environment	All	£	440,895			Homelessness: £300,000 Domestic Violence: £120,000
	Tertiary	Specialist advice, assistive technology, Extra Care Housing, support after hospital	All	£	1,180,672	£	1,067,000	
	ces for people eligible Social Care Support	Personal budgets for individuals and carers, including Housing related support for eligible service users	Carers, Mental health and learning disabilities	£	1,959,000	£	475,000	
Co	mmissioning Support	Engagement and procurement	All	£	140,000			
			Totals:	£	4,750,567	£	2,946,000	£ 1,072,000





- 49 The proposed departmental offer for secondary prevention is based on the premise that the model should, as far as possible, be determined and led by need and the opportunity to intervene. It should promote an asset-based approach and links to local services and should also reflect expected future demand for support services. The secondary prevention offer is concerned with maximising people's own assets, support networks and community support to reduce demand for commissioned services.
- 50 The proposed commissioning model for secondary prevention covers four main areas with LAC as a key enabler (see Figure 2):





• *Identification* – this is concerned with the target populations as set out above, identifying those at risk and addressing future demand. Timeliness is a key factor – it is essential to be proactive and to intervene at the right time. The

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offer may be targeted and in some instances it may be necessary to make a repeat offer of support or to 'follow up' with some individuals. To make identification successful, there will need to be a range of information and service access points provided by a range of providers, including Clinical Commissioning Groups where established methods of identifying people at risk are utilised (risk stratification tools). The community should also be playing a key role in early identification;

- Supporting Independence working with people, to identify what their needs are and assisting them to get timely, effective and relevant information and to access community resources. This should be a largely short-term intervention which enhances control, increases resilence, facilitates participation and promotes inclusion. It should be outcomes-focussed and evidence-based and include an element of contingency planning for the future;
- Maximising and Enhancing Community Resources maximising community resources. There should be a wide range of community resources available or developed and should be able to respond to need associated with isolation/lonlieness, health concerns, living environments, and carers. This community resource includes families, friends, neighbours, communities of interest, community groups and providers;
- Community Development developing and supporting existing community infrastructures and community development. Key to community development is LAC which harnesses existing and developing social capital, has knowledge of local assets and which can ensure that the right infrastructures are in place to sustain community responses to the needs of groups and individuals.
- 51 As stated above, key to the long term and effective implementation of the four elements is a coordinating role. It is envisaged that this could be delivered by LAC which is based on an integrated approach with partners. The BCF is resourcing a small LAC service in Leicestershire with a view to rolling the model out countywide in 2016 following evaluation. The LAC and the secondary prevention offer outlined above would result in a whole-systems approach in order to avoid duplication in service delivery, commissioning and funding for care and support across the whole of the health and social care system.
- 52 Primary and tertiary prevention services, in addition to Adult Social Care services (for which eligibility according to Fair Access to Care Services [FACS] is necessary) and commissioning support services are also highlighted in order to clarify spend across voluntary sector and housing related support budgets (see Table 1).
- 53 It should be noted that the CYPS have agreed to take responsibility for the review of several services providing support to the 18-25 year age group (funding is aligned to CYPS). It has been agreed however, that CYPS will ensure involvement from the review, in order to fully explore any risks to adult service users in light of future CYPS commissioning intentions.
- 54 In addition to recommended investment for the Department, Table 1 also illustrates how new investment through the BCF aligns and complements the model.

Specific Commissioning Options: Secondary Prevention

55 The secondary prevention offer has four main components:

- a. Identification;
- b. Supporting Independence;
- c. Maximising and Enhancing Community Resources; and
- d. Community Development.

56 The commissioning options for each of these are as follows:

- a) Identification
 - First Contact Scheme, Customer Service Centre (CSC), GPs, CCG Integrated/Proactive Care – these schemes and infrastructures are already in place and outside the scope of the review. However, they form an essential part of the Department's prevention offer in terms of identification;
 - Visual Impairment Register maintenance of the visual impairment register is a statutory responsibility for the Council under The Chronically Sick and Disabled Persons Act 1970 and will continue to be a statutory requirement under the new Care Bill. It will be necessary to continue to provide funding for the visual impairment register.

b) Supporting Independence

- This includes services and support for people with dementia, carers (including the Carers Support Fund [CSF]) and autism. These have been allocated funding from the BCF or have been reviewed and commissioning options developed as part of the recent Carers Review;
- The older persons housing related support services were added to the prevention review in February 2014. Further consideration will need to be given to future commissioning options in light of the difficulties experienced through the procurement process, and previous review findings. However, significant resources have been allocated to reflect the fact that older people are one of the Department's priority populations in terms of prevention (see above, paragraph 48 and Figure 1). The formal consultation period is an opportunity to clarify our future commissioning model for supporting independence for older people within allocated resources, to be shaped through stakeholder engagement, particularly with Borough and District Council representatives. The core principles identified through the prevention review (and during an earlier review of older person's housing related support) will provide a framework for future modelling and echo the principles of the prevention model as described above:
 - Needs Led
 - Flexible
 - People-based
 - Preventative
- Personalised
- Equitable
- Outcomes-focussed
- Responsive

In order to undertake the necessary review and resulting procurement work around older persons housing related support it will be necessary to extend these contracts up to a maximum of September 2015.

- c) Maximising and Enhancing Community Resources
 - The core focus of this element is the provision of social groups (offering a safe environment in which to meet, receive/provide peer support, information and advice, and addressing social isolation);
 - It includes social groups for carers and dementia (i.e. memory cafes);
 - It also includes social drop-in groups for adults with mental health needs (reviewed as part of the recent preventative adult mental health services review and new contracts to be in place by October 2014);
 - It has been identified that there needs to be an allocated resource to develop social groups for older persons. The principle commissioning option in respect of this cohort would be to establish a community seed fund to set up support for social groups/peer support (including Lunch Clubs), prioritising older people;
 - It is also recognised that there needs to be a specific offer of social groups for individuals with specialist needs (i.e. individuals with a physical disability, acquired brain injury, autism, and stroke). The principle commissioning option in respect of this cohort would be to establish a community seed fund to support social group/peer support development, prioritising those with specialist needs. Funding will be prioritised according to prevalence and potential impact on health and social care resource.

d) <u>Community Development</u>

 This element includes schemes such as Timebanking and the Innovation Fund which do not form part of the prevention review but are in place to develop low level interventions/services and support in the community. It is recommended that a small amount of funding is allocated to secure the future of Timebanking as it represents a low cost option to provide an infrastructure for developing individual and community assets. Separate funding is in place to support the innovation fund, although further work is required to ensure funding is targeted towards priority populations, developing sustainable interventions to further inform the evidence base relating to prevention.

Specific Commissioning Options: Vulnerable People

- 57 The review process has identified that there are a number of existing housing related support services for vulnerable people (covering homelessness, substance abuse, offenders, domestic abuse, and gypsy and traveller communities) which do not align to the wider secondary prevention offer (as described above). However, the review has identified considerable risks to service users (current and future), the public, stakeholders, partners, providers and the Council if some form of service provision is no longer commissioned for these client groups.
- 58 Accordingly, two commissioning options for housing related support for vulnerable people (covering homelessness, substance abuse, offenders, domestic abuse, and gypsy and traveller communities) have been identified, as set out below:

Option 1 - Commissioning a Countywide Generic Short Term Floating Support Service

- 59 This option is based on the following principles:
 - a) Decommission existing housing related support services for vulnerable people;
 - b) Commission a Countywide Generic Short Term Floating Support service with a focus on vulnerable people requiring an element of specialist support taking into account the following:
 - Explore with local authorities the options available for homeless people that can support any reduction in hostel provision with the exception of domestic abuse refuges where the close link of accommodation need and support is considered valuable;
 - Explore potential to remodel domestic abuse refuges to include some support for victims of domestic abuse other than single women or women with children;
 - Work with partners, such as the Probation Service, to explore specialist support for ex-offenders (especially higher risk groups);
 - Explore options for transferring responsibility for specialist substance misuse services to Public Health;
 - Housing needs of Gypsy and Travellers to be met under homelessness remit of new generic countywide floating support service.

Option 1 – Commissioning Countywide Generic Floating Support Service				
Benefits	Disadvantages			
Achieve savings targets	Impact on existing and potential service users			
Disaggregation of responsibilities for:	Political sensitivities (i.e. decommissioning homeless hostels)			
Opportunities for meeting future capacity/need (i.e. reducing length of intervention)	Willingness of partners			
Retention of domestic abuse refuges	Ability of local housing authorities to meet accommodation needs			
Commissioning options for providers	Potential issues around nomination rights to accommodation based services			
	Considerable transitional			
	arrangements			

Option 2: Commissioning an element of accommodation-based support and floating support with a preferred provider

60 This option is based on the decommissioning of existing housing related services for homelessness, substance abuse, offenders and gypsy and traveller communities. Discussion would be held with key partners (such as Public Health and the Probation

Service) to establish responsibilities for elements of support (i.e. supporting substance misusers and high-risk offenders).

- 61 It would lead to the commissioning of a countywide floating support service to support homelessness with a specification for an element of accommodation-based support (i.e. hostel provision); the accommodation element to be provided at nil cost to the Department. This approach would comprise an initial period of market testing/engagement to determine provider appetite, accommodation opportunities and to further shape and scope the service requirements, followed by a formal procurement process.
- 62 In this option, domestic abuse refuges would be maintained but with reduced investment and possible remodelling of existing provision (i.e. possible reduction in number of units countywide).

Option 2 – Commissioning an element of accommodation-based support and floating support with a preferred provider			
Benefits	Disadvantages		
Achieve savings targets	Impact on existing and potential service users		
Retain domestic abuse refuges and some homeless hostel provision	Risk around securing a preferred provider (i.e. no expressions of interest)		
Opportunities service design and development with preferred provider	Longer timescales to implement than standard commissioning process		
Potential use of external funding to support service provision	Considerable transitional arrangements		
Commissioning options for providers			

Specific Commissioning Options

63 It is recognised that primary and tertiary prevention as well as adult social care services (for which eligibility according to FACS is necessary) and commissioning support services are funded through housing related support and voluntary sector budgets (see Table 1) which were not within the scope of the prevention review. These will now be discussed in brief.

Primary Prevention

64 This element of the prevention offer represents universal services (including those provided by the Department - i.e. libraries and museums) as well as information advice. The recent Information and Advice project and resulting commissioning of a service providing Advice about Social Care (adults and older people) forms a major part of this element.

Secondary/Tertiary Prevention

- 65 The secondary/tertiary element consists of the following existing services:
 - Home Improvement Agency (HIA)
 - Specialist advice for armed forces (SSAFA)

Extra Care housing

- Advocacy
- Assistive Technology (AT)
- Hospital2Home

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66 The majority of these services (with the exception of assistive technology and extra care) have not been reviewed and further work will be required to establish potential savings or service remodelling.

Eligibility

67 During the review it was identified that a number of existing housing related support services need to be aligned with the care pathway as individuals accessing the services are eligible for adult social care services. In addition, services for which individuals are eligible for social care services and which fall within the wider departmental prevention offer include personal budgets for carers (as dictated by the new Care Bill) and carers assessments.

Commissioning Support

68 The overall budget also includes funding for an engagement provider and procurement with Eastern Shires Purchasing Organisation (ESPO). However, these have not been reviewed and further work will be required to establish further savings or service remodelling where applicable.

Consultations

Engagement to Date

- 69 Throughout the review process opportunities have been taken to engage with as many key partners and stakeholders as possible. Engagement undertaken to date includes:
 - Meetings of the Prevention Advisory Board;
 - Meetings with key stakeholders including: Public Health; CYPS; Clinical Commissioning Groups (CCG) representatives; Chief Executive's Department; and, operational team managers;
 - Specific providers or teams where an important interdependency has been identified (ie East CCG integrated care; First Contact scheme; and, Multi-Agency Traveller Unit (MATU);
 - Citizen Reference Group workshops;
 - Workshops and offer of 1-1 meetings with current housing related support and voluntary sector involved in the reviews;
 - Workshop with wider voluntary sector providers, facilitated by Voluntary Action LeicesterShire (VAL);
 - Meetings with Healthwatch Leicestershire;
 - Use of existing consultation from Preventative Adult Mental Health Review; Carers Review; and, Information and Advice project;
 - Attendance at various events and forums considered relevant to the review;
 - Briefings with Members.
- 70 Further stakeholder engagement is recognised as essential in the further development of the commissioning options set out above.

Formal Consultation Exercise

- 71 On 1 April 2014 a paper was presented to the Cabinet asking for permission to undertake a formal consultation exercise. As permission was granted, a formal consultation exercise on the prevention offer and future commissioning options for adult preventative services commenced on 14 April 2014 and will run until 13 July 2014 (inclusive).
- As part of the consultation exercise, the Department's financial position will be clarified (that is, money available and savings to be made) and a clear statement made about the fact that all contracts which have been subject to the review are proposed to cease at appropriate dates between March 2015 and September 2015. A co-production approach is being taken to develop more detailed commissioning proposals within the context of future investment. It is a process which will enable the Department to be sure that it has a detailed understanding of risks associated with proposed changes and potential mitigating actions. It will also provide an opportunity to check that people agree with the approach being proposed and to gather together and consider any alternative ideas.
- 73 The consultation period will also be used to further inform:
 - Methods for the identification of vulnerable groups and referral/ prioritisation processes;
 - Outcomes to be achieved by new services;
 - Detailed delivery mechanisms through working with providers, partners and service users;
 - Appropriate contract end dates taking into account transitional arrangements;
 - Risk and Impact assessments.
- 74 The approach to the consultation is varied and is intended to enable the greatest amount of people (including stakeholders, providers, service users and their carers and families, and members of the general public) to be involved and provide feedback and comments on the commissioning proposals. Active participation in consultation will be sought from all key stakeholders as listed within Appendix D.
- 75 The consultation will be conducted in a number of ways, including the following:
 - Wide promotion of the consultation, including an article in Leicestershire Matters, and posters advertising events distributed to various community locations.
 - Information to support participation in the consultation available on-line and in hard copy format upon request.
 - Online questionnaires available to all to complete. Hard copy versions available upon request.
 - A series of workshops for providers (of existing prevention services).
 - A series of workshops for current service users accessing existing prevention services.
 - A series of workshops for the general public.
 - Attendance at various stakeholder meetings.
 - Wide distribution of information relating to the review to key stakeholders.

- 76 Although the consultation period only commenced on 14 April 2014 the following can be reported:
 - Five provider workshops have taken place focusing on the commissioning proposals. These included a generic session for all providers and four smaller workshops where providers of specific service groups (i.e. 'other vulnerable people' or 'social groups') came together to give detailed feedback on specific aspects of the commissioning proposals.
 - Two service user workshops have taken place based on specific service groups (i.e. 'other vulnerable people' or 'social groups').
 - Three workshops for the general public have taken place providing the public with an opportunity to hear more about the commissioning proposals and to give feedback and comments.
 - A total of 40 questionnaires been completed by 1 May 2014 (17 days into the consultation period). These include questionnaires completed online or hard copies completed and returned.
 - Meetings have been held with a number of external stakeholders to get feedback on the commissioning proposals and to explore further options for the development of the prevention model. These have included meetings with representatives from: Public Health; Leicestershire and Rutland Probation Trust; and partners who sit on the Council's Domestic Abuse Commissioning Group;
 - Further discussions have been held with internal stakeholders, including meetings with locality managers and Heads of Service (for specific areas, such as reablement and mental health services) in order to highlight the commissioning proposals, to capture initial feedback and to consider alternatives.

Future Work/Steps

77 It is expected that the key milestones of the review will be as follows:

Times	scales
Formal consultation Papers presented to Overview and Scrutiny Committees (Adults and Communities; Children and Families; and, Health)	April – July 2014 June 2014
Revision of model	August 2014
Cabinet – outcome of consultation and confirmation of model from 2015/16 onwards	Autumn 2014
De-commissioning of services undertaken and new commissioned services procured (dependent on Cabinet decision).	Contracts ending between April 2015 and September 2015, dependent on complexity of transition processes.

78 Following the end of the formal consultation period preferred options for future commissioning as part of the Department's prevention offer will be established. It should be noted that there may be exceptional circumstances where the Cabinet may be requested to extend a small number of contracts for an additional six months (up to March 2016) to allow sufficient time for transitional arrangements between existing and new services. This will be subject to consultation findings and finalisation of commissioning options.

Resources Implications

- 79 As set out in the Council MTFS, demographic pressures are increasing as income reduces resulting in a funding gap that needs to be addressed by making an unprecedented level of budgetary savings. Consequently the Adults and Communities Department has a target departmental saving of £21m to make over the next four years and has identified £3.5m to be saved by 2016/17 from "New model of Early Intervention and Prevention Support (S34)".
- 80 The current spend for these contracts is £9.4m so a reduction of £3.5m represents 41% of the budget over the next four years and sets the maximum budget for the Department's preventative services as £5.9m from 2016/17. A £1m reduction in spend is targeted in the interim for and including 2014/15; the majority of which has already been identified.
- 81 This report details proposals for the de-commissioning of all services detailed in Appendices A and B which will deliver the savings target set, and re-investment proposals which will deliver a more focussed, partnership approach to prevention.
- 82 The costs of extending all older persons housing related support contracts up to a maximum of September 2015 is £2.6m (a full list of relevant contracts is included in Appendix C).
- 83 The Director of Corporate Resources and the County Solicitor have been consulted on the contents of this report and it has been reviewed by Commercial and Procurement services.

Timetable for Decisions (including Scrutiny)

- The consultation commenced on the 14 April 2014 and will run until the 13 July 2014.
- 85 As the 1 April 2014 Cabinet report was a joint report between the Adults and Communities, Children and Family Services and Public Health departments, this Scrutiny report will also be presented to the following scrutiny committees for information:
 - Children's and Families Overview and Scrutiny Committee (9 June 2014);
 - Health Overview and Scrutiny Committee (11 June 2014).
- 86 The consultation outcomes and finalised commissioning options will be reported to the Cabinet in the autumn of 2014, including proposed timelines for the decommissioning of existing services and procurement timelines for new services.

Background Papers

- Our Health, Our Care, Our Say: A New Direction for Community Services (2006) Government White Paper https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/272238/6737.pdf
- Draft Care Bill (2013) Government Legislation
 http://www.parliament.uk/business/committees/committees-a-z/joint-select/draft-care-and-support-bill/
- Leicestershire's Health and Wellbeing Strategy, 2013-2016 (2013)

http://politics.leics.gov.uk/Published/C00000135/M00003397/AI00033271/\$FFAppendixD.doc.pdf

- Report to Cabinet: 12 June 2012 Request for Exception to Contract Procedure
 Rules Voluntary Sector and Housing Related Support Services
 http://politics.leics.gov.uk/Published/C00000135/M00003392/Al00031503/\$IRequestforExceptiontoContractProcedureRulesVolSectorandHsgRelatedSupport120612.doc.pdfb
- Report to Cabinet, 14 September 2012: Proposed Service Model for Assistive Technology and Housing Related Support for Older People http://politics.leics.gov.uk/Published/C00000135/M00003613/Al00032268/SBProposedServiceModelforAssistiveTechnologyandHousingRelatedSupportServicesforOlderPeople110912.doc.pdf
- Report to Cabinet, 12 June 2013 Proposed Service Model for Assistive Technology
 and Housing Related Support for Older People Outcome of the Consultation
 http://politics.leics.gov.uk/Published/C00000135/M00003632/Al00034758/\$7proposedmodelassistivetechnologyandhousingrelatedsupportolderpeople.docA.ps
 http://politics.leics.gov.uk/Published/C00000135/M00003632/Al00034758/\$7proposedmodelassistivetechnologyandhousingrelatedsupportolderpeople.docA.ps
- Report to Cabinet, 12 June 2013 Request to Extend Contracts Voluntary Sector and Housing Related Support Services to Support Development of a Revised Early Intervention and Prevention Offer http://politics.leics.gov.uk/Published/C00000135/M00003632/Al00034764/\$13extendcontractsvoluntarysectorandhousingrelatedsupportdevelopmentofrevisedoff http://politics.leics.gov.uk/Published/C00000135/M00003632/Al00034764/\$13extendcontractsvoluntarysectorandhousingrelatedsupportdevelopmentofrevisedoff
- Report to Cabinet, 9 July 2013 Strategic Review of Adult Preventative Mental Health Services in Leicestershire http://politics.leics.gov.uk/Published/C00000135/M00003857/AI00035014/\$6StrategicReviewofAdultPreventativeMentalHealthServicesinLeics.docA.ps.pdf
- Report to Cabinet, 20 November 2013 *Strategic Review of Adult Preventative Mental Health Services in Leicestershire* http://politics.leics.gov.uk/Published/C00000135/M0003636/AI00036274/\$5strategicreviewadultpreventativementalhealthservices.docxA.ps.pdf
- Report to Cabinet, 4 February 2014 Provisional Medium Term Financial Strategy 2014/15 - 2017/18 http://politics.leics.gov.uk/Published/C00000135/M00003987/Al00036934/\$MTFSCabinetReport4Feb2014.docA.ps.pdf
- Report to Cabinet, 1 April 2014 *Strategic Review of Preventative Services in Leicestershire* http://politics.leics.gov.uk/Published/C00000135/M00003989/AI00037761/\$7StrategicReviewofPreventativeServicesinLeicesters
 hire.docA.ps.pdf

Circulation under the Local Issues Alert Procedure

The Cabinet report dated the 1 April 2014 was circulated to all Members of the County Council via the Members' News in Brief.

Officer to Contact

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List of Appendices

Appendix A Contracts that form part of the revised Early Intervention and Prevention offer

- Appendix B Contracts that form part of the revised Early Intervention and Prevention offer but do not need extension
- Appendix C Older Person Supported/Sheltered Accommodation Contracts that form part of the revised Early Intervention and Prevention offer, that require a contract extension
- Appendix D List of Key Stakeholders to be alerted of the consultation

Relevant Impact Assessments

Equal Opportunities Implications

87 The extent of decommissioning suggests a number of Equalities and Human Rights Impact Assessments (EHRIA's) will be required under different headers. These will be included in the Equalities programme as per appropriate timescales and the Equalities lead for the Department has been engaged with the review. An EHRIA questionnaire for the overall review has been prepared and presented to the Departmental Equalities Group (DEG) in April 2014. Discussion with DEG have been held to determine further work required and it has been agreed that individual EHRIAs for each service group (i.e. social groups, other vulnerable people) will be prepared and presented to DEG for sign off during the consultation period. Two separate EHRIAs for each service group will be prepared, one to cover the review process and services as is and another to cover impacts of proposed commissioning options. The latter set of EHRIAs will be completed following the formal consultation exercise at which point firm commissioning proposals will have been developed. This approach has been approved by the DEG.

Partnership working and associated issues

- 88 Significant engagement with a number of key stakeholders has already been undertaken. However in recognition of the scale of change required full stakeholder mapping has been conducted to ensure the formal consultation period can effectively capture partners perspectives in terms of:
 - Impact of the changes;
 - Any other relevant services provided/ commissioned;
 - Future delivery/ commissioning intentions;
 - Alignment with the Department's secondary prevention review;
 - Alignment with the unified prevention offer.

Risk Assessment

- 89 Investment as highlighted in Table 1 will deliver the target savings as set out in the MTFS.
- 90 It is important to highlight that reduced investment in preventative services may lead to an increase in the number of people requiring more intensive interventions in the longer term. This will be a key consideration through the consultation process in order to determine final commissioning decisions.
- 91 A full risk log and impact assessment is being maintained and will be further informed through feedback during the consultation process.

- 92 Future proposed investment options however, have been designed to:
 - Ensure funding Is focussed on reducing future need;
 - Provide a limited offer for high risk populations in order to mitigate impact/risks.

APPENDIX A

Contracts that form part of the revised Early Intervention and Prevention offer

Existing HRS Contracts	Maximum Contract End Date
Adullam Housing Association (Floating Support for Offenders)	30/09/2015
Advance Housing & Support (Blaby and Oadby & Wigston Floating Support Service (Long-Term) - MH)	30/09/2015
Advance Housing & Support (Charnwood and Melton Supported Accommodation (long-term) - MH)	30/09/2015
Advance Housing & Support (Charnwood Floating Support Service (Long-Term) - MH)	30/09/2015
Advance Housing & Support (Countywide Floating support (long- term) - LD)	30/09/2015
Advance Housing & Support (Countywide Floating support (short- term)- MH)	30/09/2015
Advance Housing & Support (Harborough Supported Accommodation (Long-Term) - MH)	30/09/2015
Advance Housing & Support (Hinckley & Bosworth floating support (long-term) - LD)	30/09/2015
Advance Housing & Support (North West Leics and Hinckley & Bosworth Supported Accommodation (long-term) - MH)	30/09/2015
Advance Housing & Support (Oadby & Wigston Supported Accommodation (long-term) - MH)	30/09/2015
Creative Support Learning Disability Supported Living (long-term)	30/09/2015
Creative Support Oadby & Wigston learning disability supported living (long-term)	30/09/2015
Creative Support Countywide learning disability floating support (long-term)	30/09/2015

Existing HRS Contracts	Maximum Contract End Date
East Midlands Housing Assoc (Melton 24 hr supported accom for homeless families and young homeless people (short-term))	30/09/2015
Headway Floating Support for people with a physical or sensory impairment	30/09/2015
Leicester City Council (Star) (Site: 642)	30/09/2015
Leonard Cheshire Homes (Roecliffe Court)	30/09/2015
Mencap Melton, Charnwood and Harborough LD supported living (long term)	30/09/2015
Nacro (Countywide floating support for substance misusers (short-term))	30/09/2015
Nacro (Floating Support services for offenders/those at risk of offending (short-term))	30/09/2015
Nottingham Community Housing Assn LD Floating Support (long- term)	30/09/2015
Nottingham Community housing Assn (Charnwood mental health supported accommodation (short-term))	30/09/2015
Nottingham Community housing Assn (North West Leicestershire mental health floating support (long-term))	
Nottingham Community Housing Assn (Homelessness Prevention Floating Support Service - North)	30/09/2015 31/03/2015
Nottingham Community Housing Assn (Homelessness Prevention Floating Support Service - South)	31/03/2015
The Shaw Organisation (Kennedy House)	30/09/2015
Womens Aid Leicestershire Ltd (Charnwood refuge accommodation (short-term))	30/09/2015

Existing HRS Contracts	Maximum Contract End Date
Womens Aid Leicestershire Ltd (Hinckley and Bosworth refuge accommodation (short-term))	30/09/2015
Womens Aid Leicestershire Ltd (North West Leicestershire refuge accommodation (short-term))	30/09/2015
Youth Shelter (Leicestershire North Support Services (The Falcon Centre))	29/03/2016
Youth Shelter (Charnwood Floating Support for homeless people (short-term))	30/09/2015

Existing Lunch Club Contracts	Maximum contract end dates
Agar Nook Community Centre	30/09/2015
Age UK L&R Travelling Lunch Clubs	30/09/2015
Age UK O&W Lunch Clubs	30/09/2015
Age UK Lutterworth 2 Travelling Clubs	30/09/2015
Age UK Lutterworth 1 Travelling clubs	30/09/2015
Age UK Oadby & Wigston, Paddock St. Café	30/09/2015
Anstey	30/09/2015
Barlestone	30/09/2015
Blaby & Glen Parva Community Service - The Drop in Centre	30/09/2015
Bradgate Flats	30/09/2015
Cameo (Ibstock) Lunch Club	30/09/2015
Choice	30/09/2015
Co-op Castle Donington	30/09/2015
Co-op Glenfield	30/09/2015
Co-op Luncheon Club Coalville	30/09/2015
Co-op Melton	30/09/2015
Douglas Jane	30/09/2015
Fleckney	30/09/2015
Greenhill Community Church Trvg	30/09/2015
Groby	30/09/2015
Harb Theatre	30/09/2015
Higham Way	30/09/2015

	Maximum
Existing Lunch Club Contracts	contract end dates
	30/09/2015
Hugglescote CC	
Hugglescote Primary School	30/09/2015
Jagruti	30/09/2015
John Storer House WRVS Tuesday & Friday	30/09/2015
JSH VAL Wed	30/09/2015
JSH VAL Sileby	30/09/2015
Kirby Muxloe Library	30/09/2015
Leicester Chinese LC	30/09/2015
Moira	30/09/2015
MS Travelling	30/09/2015
New Syston	30/09/2015
Oadby Sevak Semaj	30/09/2015
Packington Memorial Hall	30/09/2015
Rearsby	30/09/2015
Roman Way DC	30/09/2015
Saltersford Valley	30/09/2015
Sapcote	30/09/2015
Sathi	30/09/2015
Shalom Club	30/09/2015
Shrada	30/09/2015
Syston (Young at Heart)	30/09/2015
The Cove	30/09/2015
The Edge	30/09/2015
The Reform Lunch Club, Moira	30/09/2015
Vidur	30/09/2015

30/09/2015 30/09/2015

30/09/2015

30/09/2015

Whitwick Community Coffee Shop

Wigston Library

Willows

WHM Work Connections Greenfields Skills Centre

Existing Voluntary Sector Organisation Contracts	Maximum Contract End Date
Albert Street Artists	30/09/2015
Broughton Astley Stroke Club	30/09/2015
Glebe House Charnwood Ltd - Challenge Group	30/09/2015
Headway Information & Daycare Services	30/09/2015
Hinckley Association For The Disabled	30/09/2015
Hinckley Mencap - Gateway Group	30/09/2015
Leicester Stroke Club	30/09/2015
Market Harborough Stroke Club	30/09/2015
Ibstock & District Stroke Club	30/09/2015
Melton Mowbray Welfare Sitting Service - Mencap	30/09/2015
Monday Club Leicestershire Ltd (The)	30/09/2015
Mosaic - Shaping Disability Service - Early Intervention & Prevention Services	30/09/2015
Next Generation	30/09/2015
Pursuit	30/09/2015
Volunteer Centre Castle Donnington & District (Stroke Club)	30/09/2015
VISTA - Rehabilitation, Registration, Equipment and Advice & information	30/09/2015

Contracts that form part of the revised Early Intervention and Prevention offer but do not need extension

VSO services that already form part of discreet procurement package

Alzheimer's Society - Blaby Dementia Café

Alzheimer's Society - Dementia Support

Leicester Charity Link

VSO services that already form part of discreet procurement package – Mental Health Services Review

Age UK Leicester Shire & Rutland Community Mental Health Service - Voluntary service organisers	30/09/2015	
Volunteer Centre Lutterworth	30/09/2015	
West Leicestershire Mind	30/09/2015	
Adhar Project	30/09/2015	
Age UK L&R Befriending and Drop in community mental health service	30/09/2015	
Community Action Partnership - Community MH Service & MH Day Services (formerly Community Action Blaby)	30/09/2015	

VSO services that already form part of discreet procurement package – Carers Services Review

Age UK L&R Dementia respite scheme 30/09/20	
Alzheimer's Society - Carers - Side By Side Project	30/09/2015
East Midlands Crossroads – Caring to Carers	30/09/2015
East Midlands Crossroads – Dementia Respite 30/09/20	
Housing 21 – Emergency Respite Service	30/09/2015
Leicestershire Community Partnership Trust (LCPT) - Carers Health & Wellbeing service	30/09/2015
Royal Mencap - Older Carers	30/09/2015
Rethink 30/09/20	
Voluntary Action South Leicestershire - Adult MH Community Respite Scheme	30/09/2015
Voluntary Action South Leicestershire - Carers Support	30/09/2015
Voluntary Action South Leicestershire - Carers Education Training Programme 30/09/2	

VSO services & HRS transferred to CYPS

Catch 22 (Floating Support for Care Leavers)

East Midlands Housing Assoc (NWL Supported accom for young homeless people (short-term))

Hinckley Homeless (Hinckley & Bosworth 24 hour supported accommodation for young homeless people (short-term))

Home Group Stonham (Hinckley and Bosworth supported move on accommodation (short-term))

Home Group Stonham (Supported Lodgings Plus Service)

Nottingham Community Housing Assn (Charnwood supported accom for young homeless people (Foyer) (short-term))

The Bridge (Charnwood Floating Support for teenage parents (short-term))

Youth Shelter (Charnwood Supported accommodation for young homeless people (Park Rd/Marshalls Ct) Short-term)

<u>Older Person Supported / Sheltered Accommodation Contracts that form part of the</u> <u>revised Early Intervention and Prevention offer, that require a contract extension</u>

Existing HRS Contracts	Proposed Maximum End Date
Abbeyfield Loughborough Society – Ashby Road	30/09/2015
Abbeyfield Loughborough Society – Forest Road	30/09/2015
Abbeyfield UK – Barnes House	30/09/2015
Abbeyfield UK – Holloway House	30/09/2015
Anchor Trust – Willow Court	30/09/2015
Anchor Trust – Beech Court	30/09/2015
Charnwood Borough Council – Arnold Smith House	30/09/2015
Charnwood Borough Council – Longcliffe Road	30/09/2015
Charnwood Borough Council – St. Peters Court	30/09/2015
Charnwood Borough Council – Riverside Court	30/09/2015
Charnwood Borough Council – St.Michaels Court	30/09/2015
Charnwood Borough Council – St. Pauls Court	30/09/2015
Charnwood Borough Council – Sorrel Court	30/09/2015
Charnwood Borough Council – Dudley Court	30/09/2015
Charnwood Borough Council – Babington Court	30/09/2015
Charnwood Borough Council – Durham Road	30/09/2015
Charnwood Borough Council – Fielding Court	30/09/2015
Charnwood Borough Council – Community Alarms	30/09/2015
Charnwood Borough Council – Charnwood Mobile Warden Service	30/09/2015

Existing HRS Contracts	Proposed Maximum End Date
East Midlands Housing Assoc – Church Close	30/09/2015
East Midlands Housing Assoc – Rendell Street	30/09/2015
East Midlands Housing Assoc – Peggs Grange	30/09/2015
East Midlands Housing Assoc – Prior Park Phase 2	30/09/2015
East Midlands Housing Assoc - Prior Park Phase 1	30/09/2015
East Midlands Housing Assoc – Vrudha Nivas	30/09/2015
East Midlands Housing Assoc - East Midlands Alarm Service	30/09/2015
Hanover Housing Association – Hanover Court	30/09/2015
Hanover Housing Association – Burbage Court	30/09/2015
Hanover Housing Association – Bellamy Close	30/09/2015
Hinckley & Bosworth Borough Council – Dispersed Lifeline Alarms H&B	30/09/2015
Hinckley & Bosworth Borough Council – Tom Eatough Court	30/09/2015
Hinckley & Bosworth Borough Council – Claredon House	30/09/2015
Hinckley & Bosworth Borough Council – Royal Court	30/09/2015
Hinckley & Bosworth Borough Council – Queensway	30/09/2015
Hinckley & Bosworth Borough Council – Centurion Court	30/09/2015

Hinckley & Bosworth Borough Council – Barlestone30/09/2013Hinckley & Bosworth Borough Council – Armada Court30/09/2015Hinckley & Bosworth Borough Council – Mayflower Court30/09/2015Hinckley & Bosworth Borough Council – Ambion Court30/09/2015Hinckley & Bosworth Borough Council – Ambion Court30/09/2015Hinckley & Bosworth Borough Council – Hereford Way30/09/2015

30/09/2015

Hinckley & Bosworth Borough Council – Centurion Court

Existing HRS Contracts	Proposed Maximum End Date
Hinckley & Bosworth Borough Council – Castle Court	30/09/2015
Hinckley & Bosworth Borough Council – Piper Alarm System	30/09/2015
Housing 21 – Brown Court	30/09/2015
Housing 21 – Wilson Court	30/09/2015
Housing 21 – Sir Robert Martin	30/09/2015
Housing 21 – Ronald West	30/09/2015
Housing 21 – Mowbray Court	30/09/2015
Housing 21 – Kenneth Gamble Court	30/09/2015
Melton Borough Council – Granby Drive	30/09/2015
Melton Borough Council – Floating Warden Service	30/09/2015
Melton Borough Council – Wilton Court	30/09/2015
Melton Borough Council – St Johns Court	30/09/2015
Melton Borough Council – Granby House	30/09/2015
Melton Borough Council – Burnaby Place	30/09/2015
Melton Borough Council – Bradgate Flats / Bungalows	30/09/2015
Melton Borough Council – Warwick Flats	30/09/2015
North West Leicestershire DC – Alarm Service	30/09/2015
North West Leicestershire DC – Warden Service	30/09/2015
Oadby & Wigston BC – William Peardon Court	30/09/2015
Oadby & Wigston BC – Kings Drive – Bungalows	30/09/2015
Oadby & Wigston BC – Marriott House	30/09/2015

Proposed **Existing HRS Contracts** Maximum End Date 30/09/2015 Oadby & Wigston BC – St Peters Path & Garden Close 30/09/2015 Oadby & Wigston BC – Chartwell House 30/09/2015 Oadby & Wigston BC – Churchill Close 30/09/2015 Oadby & Wigston BC – Peripatetic Warden 30/09/2015 Seven Locks Housing Limited – Arkwright House 30/09/2015 Seven Locks Housing Limited – Brookside Gardens 30/09/2015 Seven Locks Housing Limited – Brooklands Gardens 30/09/2015 Seven Locks Housing Limited – Brookfield Gardens 30/09/2015 Seven Locks Housing Limited – Hearth St & Earth St 30/09/2015 Seven Locks Housing Limited – Naseby Square 30/09/2015 Seven Locks Housing Limited – St Catherines Terrace 30/09/2015 Seven Locks Housing Limited – Westerby Court 30/09/2015 Seven Locks Housing Limited – Knights Close 30/09/2015 Seven Locks Housing Limited – Huntingdon Gardens 30/09/2015 Seven Locks Housing Limited – Harborough Peripatetic Warden

Seven Locks Housing Limited – Harborough Alarm Only

Seven Locks Housing Limited – Hazeland Court

Seven Locks Housing Limited – Morrison Court

30/09/2015

30/09/2015

30/09/2015

APPENDIX D

List of Key Stakeholders to be alerted of the consultation

Organisation/	Stakeholder
Department	
Leicestershire County Council	Adults and Communities staff
departments	Research & Insight
	Community Safety
	Communities and Places Team
	Business Intelligence & Performance
	Children and Young Persons Service
	Environment and Transport
	First Contact
	Multi Agency Traveller Unit
Health	Public Health
	West Clinical Commissioning Group
	East Clinical Commissioning Group
	Leicestershire Partnership Trust- Community Provision
	Leicestershire Partnership Trust Community Mental Health Teams
	Pharmacies
	East Midlands Ambulance Service
Community	Districts and Borough Councils
	Fire service
	Police
	Housing Providers/ Landlords
	Probation
	Leicester City Council
	Rutland County Council
Customers	Public Representation
	Customers of current provision
	Carers
Providers	Provider Forum
	Specific providers
	Voluntary Sector
	Voluntary Action Leicestershire
Governance	Equalities
	Cabinet Lead Member for Adult Social Care
	Efficiencies Programme Manager
	Change Board/ Director of Adults and Communities
	Cabinet
	Scrutiny
	Health & Wellbeing Board
	Learning Disability Partnership Board
	Integrated Commissioning Board
	Leicestershire Together/ Better Care Together
	Healthwatch
	Housing Board

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